



Certificate of Registration of Quality Management System to I.S. EN ISO 9001:2008

The National Standards Authority of Ireland certifies that:

Dell, Inc.
Innovation House
Cherrywood Science & Technology Park
Loughlinstown
Dublin 18
Ireland

has been assessed and deemed to comply with the requirements
of the above standard in respect of the scope of operations given
below:

**Provision of Customer Support Services and Sales
Business Operations.**

**Additional sites covered under this multi-site certification are listed on the Annex
(File No. 19.5002)**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002

Certification Granted: Nov 21, 2010

Effective Date: Nov 21, 2010

Expiry Date: Nov 20, 2013



National Standards Authority of Ireland, 402 Amherst Street, Nashua, New Hampshire, NH 03063, USA T +1 603 882 4412



**Annex
(Corporate Certificate No. 19.5002)**

Dell S.A. (France)
1 Rond Point
Benjamin Franklin 34939
Montpellier, Cedex 9
France

Scope of Certification for Site A: Provision of Customer Support Services
and Sales Business Operations.
Certificate No. 19.5002/A

Dell S.A. (Greece)
90 Kifissias Avenue,
Maroussi 15125
Athens, Greece

Scope of Certification for Site B: Provision of Customer Support Services
and Sales Business Operations.
Certificate No. 19.5002/B

Dell Halle GmbH
Raffineriestraße 28 06112
Halle (Saale)
Germany

Scope of Certification for Site C: Provision of Customer Support Services
and Sales Business Operations.
Certificate No. 19.5002/C

Dell Limerick
Raheen Business Park
Limerick
Ireland

Scope of Certification for Site D: Provision of Customer Support Services
and Sales Business Operations.
Certificate No. 19.5002/D



Dell Italian Services

Dell SpA

Viale Milanofiori Palazzo Congressi

20090 Assago

Milano

Italy

Scope of Certification for Site E: Provision of Customer Support Services and Sales Business Operations.

Certificate No. 19.5002/E

Dell SAS

Shore 12 Building, Casanearshore

1100 Boulevard El Qods Sidi Maarouf

20270 Casablanca Morocco

Scope of Certification for Site F: Provision of Customer Support Services and Sales Business Operations.

Certificate No. 19.5002/F

Dell B.V.

Transformatorweg 12

38-72 1014, AK

Amsterdam

Netherlands

Scope of Certification for Site G: Provision of Customer Support Services and Sales Business Operations.

Certificate No. 19.5002/G

Dell PT

Lagoas Park, Edificio 5B, 3° Piso

2740-298 Porto Salvo, Portugal

Scope of Certification for Site H: Provision of Customer Support Services and Sales Business Operations.

Certificate No. 19.5002/H

Dell, Inc.

368 Alexandra Parade

Glasgow Central

G31 3AU

Scotland

Scope of Certification for Site I: Provision of Customer Support Services and Sales Business Operations.

Certificate No. 19.5002/I



Dell s.r.o.

Fazulova 7

811 07

Bratislava

Slovak Republic

Scope of Certification for Site J: Provision of Customer Support Services
and Sales Business Operations.

Certificate No. 19.5002/J

Dell Computers S.A. (South Africa)

The Campus, Wembley Building

Cnr Main and Sloan Streets

Braynston, Johannesburg

South Africa

Scope of Certification for Site K: Provision of Customer Support Services
and Sales Business Operations.

Certificate No. 19.5002/K

Dell AB

Frösundaleden 2B

169 26 Solna

Sweden

Scope of Certification for Site L: Provision of Customer Support Services
and Sales Business Operations.

Certificate No. 19.5002/L

Dell Computer S.A. (Spain)

C/Basauri

17 Edificio Valrealty

Bloque B

28023 Madrid

Spain

Scope of Certificate for Site M: Provision of Customer Support Services
and Sales Business Operations.

Certificate No. 19.5002/M



Dell Products
Dell House
The Boulevard, Cain Road
Bracknell, Berkshire
RG12 1LF
United Kingdom
Scope of Certificate for Site N: Provision of Customer Support Services
and Sales Business Operations.
Certificate No. 19.5002/N

Dell International Services India Pvt. Ltd.
No. 12/1, 12/2A, 13/1A, Divyasree Greens
Challaghatta, Varthur Hobli
Koramangala Inner Ring road
Domlur Post
Bangalore-560071
India
Scope of Certificate for Site O: Provision of Customer Support Services
and Sales Business Operations.
Certificate No: 19.500/O

Dell International Services India Private Ltd
No. 40A, Quark City
Industrial Area Phase VIII B
Mohali
Punjab – 160055
India
Scope of Certificate for Site P: Provision of Customer Support Services
and Sales Business Operations.
Certificate No: 19.5002/P

Dell International Services India Private
Vipul Tech Square, Sector Road
Sector – 43 Gurgaon
Haryana, India 122 002
Scope of Certificate for Site Q: Provision of Customer Support Services
and Sales Business Operations.
Certificate No: 19.5002/Q

Verified by:
Operations Manager



Certificate of Registration of Quality Management System to I.S. EN ISO 9001:2008

The National Standards Authority of Ireland certifies that:

Dell, Inc.
1 Rond Point
Benjamin Franklin 34938
Montpellier, Cedex 9
France

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/A
Certification Granted: Nov 21, 2010
Effective Date: Nov 21, 2010
Expiry Date: Nov 20, 2013



National Standards Authority of Ireland, 402 Amherst Street, Nashua, New Hampshire, NH 03063, USA T +1 603 882 4412



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90 Kifissias Avenue
Maroussi 15125
Athens, Greece

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/B
Certification Granted: Nov 21, 2010
Effective Date: Nov 21, 2010
Expiry Date: Nov 20, 2013



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Certificate of Registration of Quality Management System to I.S. EN ISO 9001:2008

The National Standards Authority of Ireland certifies that:

Dell Halle GmbH
Raffineriestraße 28 06112
Halle (Saale)
Germany

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/C
Certification Granted: Nov 21, 2010
Effective Date: Nov 21, 2010
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**Dell Limerick
Raheen Business Park
Limerick
Ireland**

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/D
Certification Granted: Nov 21, 2010
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Dell Italian Services
Dell SpA
Viale Milanofiori, Palazzo Congressi
20090 Assago
Milano
Italy

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/E
Certification Granted: Nov 21, 2010
Effective Date: Nov 21, 2010
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Dell SAS
Shore 12 Building, Casanearshore
1100 Boulevard El Qods Sidi Maarouf
20270 Casablanca
Morocco

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/F
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Dell B.V.
Transformatorweg 12
38-72 1014, AK
Amsterdam
Netherlands

has been assessed and deemed to comply with the requirements of the above standard in respect of the scope of operations given below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/G
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Dell PT
Lagoas Park
Edificio 5B, 3° Piso
2740-298 Porto Salvo
Portugal

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
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Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/H
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368 Alexandra Parade
Glasgow Central
G31 3AU
Scotland

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**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/1
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Expiry Date: Nov 20, 2013



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NSAI

Certificate of Registration of Quality Management System to I.S. EN ISO 9001:2008

The National Standards Authority of Ireland certifies that:

Dell s.r.o
Fazulova 7
811 07
Bratislava
Slovak Republic

has been assessed and deemed to comply with the requirements of the above standard in respect of the scope of operations given below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/J
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The Campus, Wembley Building
Cnr Main and Sloan Streets
Braynston, Johannesburg
South Africa

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Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/K
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NSAI

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Dell AB
Frösundaleden 2B
169 26 Solna
Sweden

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/L
Certification Granted: Nov 21, 2010
Effective Date: Nov 21, 2010
Expiry Date: Nov 20, 2013



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Certificate of Registration of Quality Management System to I.S. EN ISO 9001:2008

The National Standards Authority of Ireland certifies that:

Dell Computer S.A. (Spain)
C/Basauri
17 Edificio Valrealty
Bloque B
28023 Madrid
Spain

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/M
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The National Standards Authority of Ireland certifies that:

**Dell Products
Dell House
The Boulevard, Cain Road
Bracknell, Berkshire
RG12 1LF
United Kingdom**

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
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**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/N
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NSAI

Certificate of Registration of Quality Management System to I.S. EN ISO 9001:2008

The National Standards Authority of Ireland certifies that:

Dell International Services India Pvt. Ltd.
No. 12/1,12/2A,13/1A Divyasree Greens
Challaghatta, Varthur Hobli
Koramangala Inner Ring Road
Domlur Post
Bangalore-560071
India

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/O
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Certificate of Registration of Quality Management System to I.S. EN ISO 9001:2008

The National Standards Authority of Ireland certifies that:

Dell International Services India Private Ltd.
No. 40A, Quark City
Industrial Area Phase VIII B
Mohali
Punjab - 160055

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/P
Certification Granted: Nov 21, 2010
Effective Date: Nov 21, 2010
Expiry Date: Nov 20, 2013



National Standards Authority of Ireland, 402 Amherst Street, Nashua, New Hampshire, NH 03063, USA T +1 603 882 4412



Certificate of Registration of Quality Management System to I.S. EN ISO 9001:2008

The National Standards Authority of Ireland certifies that:

Dell International Services India Private
Vipul Tech Square, Sector Road
Sector – 43, Gurgaon
Haryana, India
122 002

has been assessed and deemed to comply with the requirements of
the above standard in respect of the scope of operations given
below:

**Provision of Customer Support Services and Sales
Business Operations.**

Approved by:
Kevin D. Mullaney
Chief Executive Officer

Approved by:
Alfred Au
Operations Manager

Registration Number: 19.5002/Q
Certification Granted: Nov 21, 2010
Effective Date: Nov 21, 2010
Expiry Date: Nov 20, 2013



National Standards Authority of Ireland, 402 Amherst Street, Nashua, New Hampshire, NH 03063, USA T +1 603 882 4412